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Subject: Great Job -

From: divey@wilsonair.com

Date: Tue, Jun 02, 2009 8:05 am

To: <msilvius@tunicaairgroup.com>, <tsilvius@tunicaairgroup.com>

Mike & Tracy –

The following comment is from AIRNAV.COM

What a great tribute to you and your team.

Thanks for everything you do!

Dave Ivey

From Sean Franklin on 04-Mar-2009

"It's a beautiful day at Wilson Air!" is how the phones are answered at Wilson FBO. I have visited almost 200 large and small airports across this country and have dealt with many fine FBO's. Wilson Air, and Tunica Air Group (their maintenance contractor), exemplifies what good customer service is all about. I had the misfortune to blow a tire on landing at KMEM. Although pressed for time by the FedEx departures (KMEM apparently has to pay fines to FedEx if runways are unavailable), my plane was handled as gently as if it was their own. Before we even got back to the Tunica hangar behind Wilson FBO, someone was already en-route across town to pick up a tire and tube. I was given one of the immaculate Camry crew-cars to run my errands while they replaced the tube & tire, and within 4 hours of landing I was back in the air. If you're going to have a mechanical problem, try to do it at Memphis International and put yourself in the good hands of the folks at Wilson Air and Tunica Air Group.

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